

CRANLEIGH SCHOOL EQUESTRIAN CENTRE

GENERAL

GENERAL INFORMATION

- Horse riding is a risk sport, participation therefore, holds potential danger.
- All riders must wear a riding hat whenever participating in riding activities. It must comply to minimum safety standards: BSI Kite mark PAS015:1998 or Snell E2001 with the official Snell label and number, or SAI Global AS/NZS 3838 1998 or AS/NZS 3838 2003. Hats which bear EN1384 or BSEN1384 ALONG WITH another accepted standard will be permitted. For example, BSEN1384 & PAS015 (1998 or 2011) along with the Kitemark will be acceptable, but not BSEN1384 on its own.
- Horses are sometimes unpredictable and do not always respond as expected.
- We advise all persons participating in any equestrian activity to ensure that they have adequate personal accident insurance.
- We allocate horses to riders taking into account experience and suitability. However, all riders retain the right not to ride a horse allotted to them.
- All instructors are trained and competent to teach their detailed level.
- We retain the right to terminate a Riding Client contract.
- All cancellations within 48 hours for whatever reason are chargeable.

CODE OF CONDUCT

- It is advised riders wear a long-sleeved top when schooling on grass and back protectors must be worn if going XC. If the Rider owns an Airjacket they must wear their body protector underneath in accordance with British Eventing and Pony Club rules.
- All riders are asked to wear gloves and suitable footwear at all times (no flip-flops, open-toed sandals or plimsols.)
- Riders must have hair tied back and preferably in a hair net.
- Riders are asked not to wear jewellery of any description.
- All gates must be shut at all times including field gates, even if they were already open.
- No smoking in the yard or the surrounding areas (including visitors or parents of livery owners).
- No pupil is to ride without the supervision of an adult.
- No jumping is to take place without adult supervision.
- The XC course is not to be used unless by prior arrangement.
- The welfare of the horse/pony is paramount, as well as that of others on the yard at all times. A quiet relaxed atmosphere is essential for the horses' wellbeing.

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TERMS AND CONDITIONS

The terms below apply to all courses booked and conducted by Cranleigh School.

PROGRAMME CHANGES

Cranleigh School reserves the right to cancel a course if there are insufficient numbers. In such circumstances your money will be refunded or can be transferred to an alternative course.

CANCELLATION

In the event of YOU cancelling within 48 hours you will incur the full cost of the course. Deposits are non-refundable.

INCOMPATIBILITY

Cranleigh School reserves the right to exclude or refuse entry to the course if it believes that any person is causing damage to the facilities, or causing distress or is disruptive to other attendees. No refund will be given under these circumstances.

MEDICAL DETAILS & EMERGENCIES

It is imperative that full details of all medical and special dietary conditions are declared on the Riding Registration Form for each participant. In the case of any medical emergency we will contact you as soon as possible. Cranleigh School should be made aware of all drugs and other medication carried with the child, and the parent/guardian is responsible for ensuring that all items are clearly marked.

LIABILITY

Cranleigh School accepts all responsibility for those elements of the course under its direct control, if caused by proven negligence of Cranleigh School or its employees including death or personal injury. Cranleigh School does not accept responsibility or liability for the loss of enjoyment arising from, but not limited to the following: travel arrangements, strikes, acts of terrorism, bad weather, loss of damage to personal property, personal injury or illness suffered while on the course. Cranleigh School is completely dedicated to your total satisfaction. If you have any suggestions or comments, please email us at riding@cranleighactivities.org.

DISCLAIMER

The content in any Cranleigh School brochure is made in good faith as at time of going to print. We reserve the right to make changes.

POLICIES & PROCEDURES

1. Children must be collected at the agreed time.
2. On arrival for each session, all children must be accompanied and signed in by their parent or guardian.
3. When collecting the children, each child must be signed out by the same adult who signed them in. Should arrangements be made at any time for any other adult to accompany or collect any child, the Supervisor must be informed and, where possible, introduced to the nominated adult, alternatively a password should be given upon pickup.
4. Children will not be permitted to depart unaccompanied and make their own way home unless written permission is obtained from their parent or guardian.
5. Unless it is required or optional as part of any activity, children should not bring any toys, games or valuable items to the centre.
6. Respect for, and proper use of, all property, equipment and the premises is essential and must be maintained at all times.